

STANDING INSTRUCTIONS FOR DOMESTIC WIRE REQUESTS

By completing and signing this Standing Instructions for Domestic Wire Requests ("Form"), I authorize The Bancorp Bank (Bank) to record or update as necessary, the Originator and Beneficiary information provided below in connection with my standing instructions for domestic wire transfer requests ("Standing Instructions").

I understand that submitting this Form does not initiate a wire transfer and that a verbal request for a wire transfer made in accordance with these Standing Instructions does not require the Bank to make callback verification to me before sending the wire transfer.

I understand that I will provide the Bank with the amount of the wire transfer and a brief, specific description of the purpose of the wire transfer when the verbal request is made. The Bank has a responsibility to understand each customer's transactions to determine if a transfer fits the customer's profile.

The Bank may consider Standing Instructions null and void if they have been inactive for a period of twelve consecutive calendar months.

For commercial and trust accounts a Wire Transfer Agreement and Signature Card/Application must be on file, and PIN and Caller ID credentials must be provided when making a verbal request for a wire transfer.

Submission of This Form

Please **mail or fax** this completed and signed Form to:

Kestra Loan Access Attn: Wire Transfer Department
409 Silverside Road, Suite 105, Wilmington, DE 19809

Fax: 302.385.5188

Within 10 business days of the Bank's receipt of this Form, the Bank will send you an email to confirm establishment of the Standing Instructions. The email will contain your unique Bank-issued Template ID (a form of reference number) and other details. For security purposes, the Bank will send you a second email containing a password you should use to access the first email.

Template ID must be provided by the customer to initiate a verbal wire request using Standing Instructions.

PART 1: Your Request Options

Choose one:

Add new Standing Instructions. Complete Parts 2-4.

Change Standing Instructions for Template ID: _____ . Complete Parts 2-4.

Revoke Standing Instructions for Template ID: _____ . Disregard Parts 2-4. Sign, print name and title, and date below.

Signature of Authorized Account Signer

Print Name and Title

Date (mm/dd/yyyy)

PART 2: Originator (Sender) Information

Customer Name

Customer Account Number

Customer Address

City

State

Country

ZIP Code

Email (must match email on file with the Bank)

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PART 3: Beneficiary (Recipient) Information

Beneficiary Account Name

Beneficiary Account Number

Beneficiary Address

City

State

Country

ZIP Code

Beneficiary Bank Name

ABA Routing Number
(Please verify ABA number is valid for wire transfer with beneficiary bank.)

Beneficiary Bank Address

City

State

Country

ZIP Code

PART 4: Signature Required To Add or Change Standing Instructions

Signature of Authorized Account Signer

Date (mm/dd/yyyy)

Print Name

Phone Number on File
for Call-back Verification

Additional Terms and Conditions

Wire Transfer Processing Times

- The Wire Transfer Department is open between 8:30 AM ET and 5:00 PM ET, Monday through Friday. Outgoing wire transfer requests received prior to 4:00 PM ET will be processed the same business day if funds are available and call back verification has been completed (when applicable).
- Fees may apply to outgoing wire transfers — see our Schedule of Fees for details.
- Fee(s) may be assessed by the receiving, intermediary and/or beneficiary financial institution(s) for a wire transfer returned for insufficient or incorrect information which you provided that prevented the funds from being applied to the beneficiary account. The fee(s) may vary and will be deducted from the funds returned to your account by the financial institution(s) charging the fee(s).
- Wire transfers are not processed on weekends or Federal Reserve Bank holidays.

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FOR BANK USE ONLY

Date Received (mm/dd/yyyy)	Date Processed (mm/dd/yyyy)	Date Effective (mm/dd/yyyy)	Template ID
Customer's Authorized Representative		Wire Room Verification By	
If Consumer, last 4 of SSN and DOB Verified		If Commercial, PIN and Caller ID Verified	
Telephone Number on File Verified	Callback Telephone Number	Callback Verification Date (mm/dd/yyyy)	Callback Verification Time